GC of the Future 2027 Promotion Terms & Conditions ("Conditions of Entry")

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.

Schedule

Promotion: GC of the Future Promotion

Promoter: Plexus Gateway Pty Ltd, ABN: 82 660 293 952, Suite 9.02, 628 Bourke Street, Melbourne VIC 3000, Australia. Ph: 1300 983 907

For any enquiries regarding this Promotion, please contact the Promoter via promotions@plxs.com.au

Promotional Period:

Start time/date (“Start Date”): 12:01 am AEDT on 23/11/26

End time/date (“End Date”): 11:59 pm AEDT on 22/01/27

Eligible entrants: Entry is only open to Australian residents who are 18 years of age or over.

How to Enter: To enter the Promotion, an entrant must fully complete the GC of the Future Customer survey by the Promoter, answering all questions and providing their personal details (as requested) during the Promotional Period.

Entries permitted: Limit one (1) entry per person

Winner Determination:

Draw:

- The Promoter will be responsible for the draw, which will take place at its principal place of business at Suite 9.02, 628 Bourke Street, Melbourne VIC 3000, Australia at 12:30pm AEDT on 29/01/27 using a computerised random selection system owned by the Promoter or its related entities. The draw may be operated remotely, using that system, by personnel engaged by the Promoter in Cebu, Philippines, acting on the Promoter’s behalf and under its direction. Members of the public may witness the draw on request by video link.
- The first valid entry drawn will be the winner of the prize specified below.

- The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.
- If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.

Total Prize Pool: AU$500.00

Prize Description	Number of this prize	Value (per prize)
The prize is a $500 e-gift card.	1	AU$500.00

Further Prize Details:

- Prize will be sent via email.
- Any ancillary costs associated with redeeming the gift card are not included. Any unused balance of the gift card will not be awarded as cash. Redemption of the gift card is subject to any terms and conditions of the issuer including those specified with the gift card.

Winner notification: The winner will be contacted via email and published at https://www.plexus.co/hubfs/Terms/GCoftheFuture2027.pdf within ten (10) days of the draw.

Unclaimed Prizes: Prize must be claimed by 12:00 pm AEDT on 19/02/27. In the event of any unclaimed prize, an unclaimed prize draw will take place at the same time and place as the original draw on 19/02/27. The winner of the unclaimed prize draw will be contacted via email and published at https://www.plexus.co/hubfs/Terms/GCoftheFuture2027.pdf by 26/02/27. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.

If there are no prize winner or a winner for this Promotion cannot be found, this information will be published at https://www.plexus.co/hubfs/Terms/GCoftheFuture2027.pdf.

Conditions of Entry

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and the Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and the Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. All reasonable attempts will be made to contact the winner.

5. Employees (and their immediate family members) of the agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "**Immediate family member**" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
6. If the winner chooses not to take their prize (or is unable to), or does not claim the prize by the time specified in the Schedule under 'Unclaimed Prizes', they will forfeit the prize, the prize will be dealt with in accordance with the unclaimed prize draw, and the Promoter is not obliged to offer a substitute prize.
7. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
8. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification.
9. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
10. Each prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
11. Entrants' personal information will be collected by the Promoter directly or through the Promoter's agents or contractors and will be stored on the Promoter's database. The Promoter collects personal information about entrants to run this Promotion and may disclose entrants' personal information to its related entities and to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. This may include disclosures to organisations outside Australia including in places such as the Philippines. The Promoter may also disclose entrants' personal information to State and Territory regulatory authorities as required under the relevant lottery legislation. Where an entrant has separately opted in, the Promoter may use their personal information for marketing purposes regarding its products, including contacting them electronically; every marketing message will include a functional unsubscribe facility and entrants may opt out at any time. Entrants may receive email or SMS messages that contain only factual information about the conduct of this Promotion (for example, winner notification), which will not contain marketing content. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. The Promoter's Privacy Policy (see https://www.plexus.co/privacy) includes information about: (a) how an entrant can seek access to the personal information the Promoter holds about them and seek correction

of the information; and (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint.

12. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
13. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
14. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
15. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may, in its sole discretion, cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
16. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
17. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. If there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
18. To the extent permitted by law, the Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained in connection with this Promotion or accepting or using any prize, except to the extent caused or contributed to by the negligence, wilful misconduct or breach of these Conditions of Entry of the Promoter or its associated agencies and

companies. Nothing in this clause excludes any liability which cannot be excluded by law.

19. The winner may be invited to participate in reasonable marketing and editorial activities relating to the Promotion, including being recorded, photographed, filmed or interviewed. Participation is voluntary and is not a condition of receiving the prize. Where the winner agrees to participate, the winner consents to the Promoter using that material in connection with the Promotion without further compensation.
20. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
21. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
22. These Conditions of Entry are governed by the laws of Victoria, Australia, and entrants submit to the non-exclusive jurisdiction of the courts of that State.

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.